MISSOURI COLLEGE ADVISING CORPS
COVID-19 IMPACT & ALTERNATIVE SERVICE

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### What was the impact of COVID-19 on MCAC?

#### Mid-March
- Transition to remote work / teleservice (abrupt)
- Cancellation of program events / projects
- Restructure of service delivery and ACM support

#### April - May
- Inconsistent virtual platforms across partner high schools
- Reduced engagement among partner high schools and students
- Delayed or incomplete data collection
- Spending restrictions

#### June
- Restructure of 3-week summer pre-service training to a virtual format
- Partner high school uncertainty regarding fall semester
- Uncertainty of other funding sources due to economic downturn
How did ACMs serve the community?

Community-based Projects

- Food/meal distribution at partner high schools and community organizations
- Virtual advising via the Show-Me Resilience Initiative (MU Extension)
- St. Louis Graduates “Brown Bag Lunch” Series (counselor/access professionals network)
# Alternative Service Planning

**Scenario Planning:**

1. Schools reopen = resume in-person service delivery with precautions
2. Schools partially reopen = implement hybrid model (in-person and virtual service delivery)
3. Schools do not reopen = implement virtual service delivery

**Additional Service Activities**

1. Participating in virtual professional networks – college access/higher education
2. Professional development opportunities

**Considerations**

1. Member support and supervision (ensuring accountability during teleservice)
2. Member service hours
3. Member training and professional development
4. Data collection and performance measurement implications